



## **Customer Case Study, Action for Deafness**

We were first recommended the services of Proximitum 12 years ago, when our organisation began to rapidly grow. We required a new IT company because we were developing rapidly, and the IT support that we had in place could not accommodate our needs.

Proximitum have been great, everyone on the team is knowledgeable, technically sound and infinitely patient.

They moved us onto a remote terminal server, supporting all staff, (many of whom were not IT literate at all), and were with us every step of the way. They have installed all necessary firewalls to assist with the work that we do for the NHS. They give sound advice whenever required and very prompt attention to any issues we have. They have installed hardware, software and VPN for us, and provide ongoing support at all times. We would not have been able to grow the organisation as we have without them.

The team continue to support us today and we would not hesitate to recommend them to any business looking for exemplary service and support at all times. They are always efficient, very good value and highly recommended.

### **Jane Shaw, CEO at Action for Deafness**

